



DataQs

MMTA February 2021

Agenda



- **What is a DataQ**
- **Who can file a DataQ**
- **How do you start a DataQ**
 - **What do you need to file with the DataQ**
- **What happens next?**

What is a Data Q



- DataQs allows you to request and track a review of Federal and State data issued by FMCSA that you feel may be incomplete or incorrect. The system automatically forwards your Request for Data Review (RDR) to the appropriate office for resolution and collects updates and responses for current Requests.

Who can file a DataQ?

Anyone

- Motor Carrier
- Driver
- Association
- Consultant
- Attorney

You just need an account and the report information

<https://dataqs.fmcsa.dot.gov/>

https://dataqs.fmcsa.dot.gov/

United States Department of Transportation

About DOT | Our Activities | Areas of Focus

FMCSA
Federal Motor Carrier Safety Administration

DataQs

Home | Help Center

New to DataQs?

Motor carrier and enforcement users, sign up for an [FMCSA Portal account](#). All other users, sign up for a [DataQs account](#).

Already Signed Up?

Log in below with:

- ☒ DataQs Account
- ☐ FMCSA Portal Account

USERNAME

PASSWORD

Trouble logging in? [Click here](#)

Request a Review of FMCSA-Issued Data Here

DataQs allows you to request and track a review of Federal and State data issued by FMCSA that you feel may be incomplete or incorrect. The system automatically forwards your Request for Data Review (RDR) to the appropriate office for resolution and collects updates and responses for current Requests.

Data Quality

By using DataQs, you are helping to improve the quality of data used by FMCSA. Learn more about how FMCSA measures and improves the quality of motor carrier data that it displays to the public and that supports its safety programs.

Data Quality →

State Rating
Good
Fair
Poor

What's New | **Data Quality** | Analyst Guide | SMS | PSP

What can DataQs do for you?

Motor Carriers

Drivers

FMCSA & State Partners

Public & Industry

Help Center

Instructions, FAQs, and other materials to help you navigate this website.

Analyst Guide

DataQ entry process

What would you like to do?

[🎬 TAKE A TOUR](#)


1

Add Requests

Click the orange "Add a Request" button to request a review of FMCSA-issued data.

or

Advanced users who know the request type may click the grey "Start Advanced Form" button.



Add a Request ➡

Start Advanced Form ➡

2

Monitor Requests

Monitor the status of your request in the List of Reviews Requested below. Select "Details" to view the full request and to add or delete information. The list defaults to showing only the requests matching the currently applied search criteria displayed above the List of Reviews Requested. You can modify the search criteria by clicking the Advanced Search link.

What are you challenging?

What are you inquiring about?

Choose one of the event types you want to have reviewed.

Note: Many FMCSA systems are updated using a monthly snapshot of the Motor Carrier Management Information System (MCMIS). Data corrections made as a result of a DataQs request will be reflected in a subsequent update of the respective FMCSA system. Check the website of that FMCSA system to determine the latest update.

Roadside

- ☐ Crash Event
- ☐ Inspections/Violations (including requesting a copy of a report)
- ☐ Warnings

Non-Roadside

- ☐ U.S. DOT Audit/Investigation (examples include: safety audits, compliance reviews and CSA Investigations)
- ☐ Registration/Insurance
- ☐ Household Goods Complaints

None of the above

- ☐ I don't know

Caution

Company officials will be notified of any requests related to their U. S. DOT Number if they have a valid DataQs account. Read this related [FAQ](#) for more information.

Warning

Any intentionally false or misleading statement, representation, or document that you provide in support of this DataQs request may subject you to prosecution for violation of Federal law punishable by a fine of not more than \$10,000.00 or imprisonment of not more than 5 years, or both (18 United States Code 1001).

By clicking submit, you certify that the statements and information you are submitting in support of this request are, to the best of your knowledge, true, accurate, and complete.



What is your challenge?

Inspections/Violations

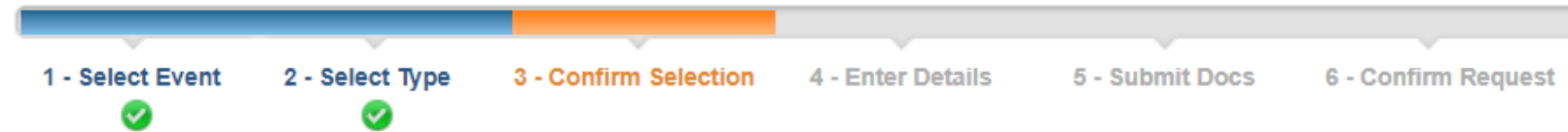
Why do you want to have an inspection and/or violation reviewed? Please choose the reason why you want inspection information reviewed. Do NOT submit a new request for an already closed request unless instructed to do so. To review inspection event types, [click here](#).

- ☐ Never received a copy or lost the report
- ☒ Citation associated with a violation on an inspection
- ☐ Violation is incorrect, listed multiple times, or missing Intermodal Equipment Provider (IEP)/shipper information
- ☐ Not mine (wrong motor carrier or driver)
- ☐ Inspection missing from my report
- ☐ Duplicate (same inspection listed multiple times)
- ☐ Inspection report contains incorrect information / Other



Confirmation step

Add a Request - Step 3



Confirm Request Type

You have selected **"Violation is incorrect, listed multiple times, or missing Intermodal Equipment Provider (IEP)/shipper information"**.

By choosing this option,

You believe that the violation is incorrect as listed in the FMCSA systems or listed multiple times in error. Inspection reports include violations at the time of the inspection, which carriers or drivers are then responsible to fix. Once fixed, a violation is not considered incorrect and will remain on the record.

Important Notice:

Violation codes are updated in FMCSA systems to support the agency's program. To ensure uniform implementation, these changes are not applied retroactively and DataQs requests prior to implementation will not be upheld.

→ If this does not accurately explain what you are requesting, click "Back"; otherwise, click "Next".

Enter the information

Fields marked with an asterisk (*) are required.

Report Number * 10 characters maximum, do not include State abbreviation

Detailed Information from Inspection Record

Date (MM/DD/YYYY) *	<input type="text"/>	Time (HH:MM AM/PM)	<input type="text"/>
City/Location	<input type="text"/>	County	<input type="text"/>
State *	<input type="text" value="Select State"/>	Reporting Officer ID	<input type="text"/>

Carrier Information from Inspection Report

Carrier Name *	<input type="text"/>	U.S. DOT #	<input type="text"/>
Address (Line 1)	<input type="text"/>	MC/MX #	<input type="text"/>
Address (Line 2)	<input type="text"/>		
Country	<input type="text" value="United States"/>	State	<input type="text" value="Select State"/>
City	<input type="text"/>	Zip	<input type="text"/>

Driver Information from Inspection Record

Driver Name

Explanation of Request for Data Review

Where did you view the data that you want reviewed?

Enter only violation code(s) you wish to have reviewed-add each one separately.

Federal Violation Code from Inspection Report *	<input type="text"/>	Federal Violation Description *	<input type="text"/>
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Why should the violation be reviewed? *

Enter Violation

What to include in your DataQ

Building your case –

- Just like you are going to court in front of a Judge

Include all pertinent documentation –

- ELD printouts,
- Registration,
- Crash Report,
- Regulation Interpretation,
- Etc.

Replies and/or Closures

Open - In Review

Open - Pending Requestor Response

Open - Pending Officer Comments

Open - Pending Local Agency Comments

Closed - No Data Correction Made

Closed - Data Correction Made

Where does Maine stand compared to the NA Avg?

2020 Maine State Police					
Request Type	Total RDRs	Closed No Correction		Closed Corrected	
Inspection - Incorrect Violation	63	38	60%	25	40%
Inspection - Assigned to Wrong Carrier	35	3	9%	32	91%
Inspection - Incorrect Information	21	13	62%	8	38%
Total	119	54	45%	65	55%
Total Inspection	15,842				
Maine DataQ/Inspections	0.75%				
2020 National DataQ	29,379	13,876	47%	15,503	53%
Total National Inspections	2,478,923				
National DataQ/Inspections	1.18%				

Is there an appeal process?

Right now there is not a formal appeal process. This is currently being reviewed by FMCSA now but it is recommended that states adopt one.

Our process in Maine for appeal is informal but seems to work for the most part. If a carrier disagrees 100% with the decision they can reach out to MMTA or the commander of the CVEU for the State Police. We will convene a board with a MMTA representative, a member of FMCSA and the commander of CVEU to review the challenge and collectively return a response back to the carrier.

This process, though rare seems to work for our State but can always be improved upon.

Questions ?



FMCSA Contact Information

FMCSA is there for you when you have questions!

DataQ questions contact:

<https://dataqs.fmcsa.dot.gov/ContactUs/Default.aspx>

DataQs Technical Support at (877) 688-2984

Maine State Police Contacts

- Lt. Aaron Hayden- Commander of CVEU Maine State Police
- Supervisor James Wright –Motor Carrier Supervisor for DPS