

Brian Parke

From: Jim McCurdy <jmccurdy@mctire.com>
Sent: Monday, March 23, 2020 9:28 AM
To: Brian Parke
Subject: FYI MCT service support continues

For Our Valued Customers;

Maine Commercial Tire is as much a part of the supply chain as any transportation or construction company. To that end let me assure you that Maine Commercial Tire is observing all of the obvious distancing and sterilization practices. As we endure this frustrating economic condition we want to assure you that our part in the supply chain will remain both active and flexible.

- Our route trucks will continue to make weekly runs for pick-up and delivery. If you prefer to leave tires outside for pick-up or prefer we leave deliveries outside we will email you the paperwork.
- Our locations remain open for drive in services. At some point we may ask that the drivers stay in the cab while we service the unit but that is if this situation gets worse.
- Our Customer Service Representatives will continue to make in-person visits unless asked to stand down.
- We are initiating a telephone sales effort to stay connected with your tire and service requirements. Your CSR will pro-actively make phone calls to provide you with tire supply continuity.
- Our professional fleet service and emergency road service is still available for your needs 24/7.

If your business requires any special practices by our people to assure your employees' safety during this time of uncertainties please reply directly to my e-mail.



Jim McCurdy
Founder and CEO
Maine Commercial Tire
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